

Please use our Video Phone Interpretation service.

We are offering Video Interpretation service for foreign people in order to talk with ones' native languages about municipality services at the counter.

How to use

Please ask for this service at the counter.



Available Day and Time

The service could be offered when the office is open.
Monday to Friday, and Sunday 8:30 a.m. to 5:00 p.m.
On Wednesday, the service is being offered at a part of the counter till 7:00 p.m.

Available Languages

English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Tagalog, Nepalese, Indonesian, Thai, Russian, Hindu and French.

※You could also make consultation using APP (Application)

Available languages through APP

English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Tagalog, Nepalese, Indonesian, Thai, Russian, Hindu, French, Sinhalese, Myanmar, Arabic, Italian, Urdu, Dutch, Khmer, Danish German, Turkish, Hungarian, Polish, Brazil Portuguese, Malayan, Mongolian and Lao (Laotian)

Consultation staying at home

Please call to Foreign Language Interpretation Call Center
0570-054222

※The Interpretation is free of charge, but calling fee is charged to the person making a call.

※Please check further information and details about this service at our website and the brochures.

Contact: General Affairs Section persons in charge of Foreign Language Interpretation Service

TEL:03-3546-5625 (Japanese guidance is only available.)