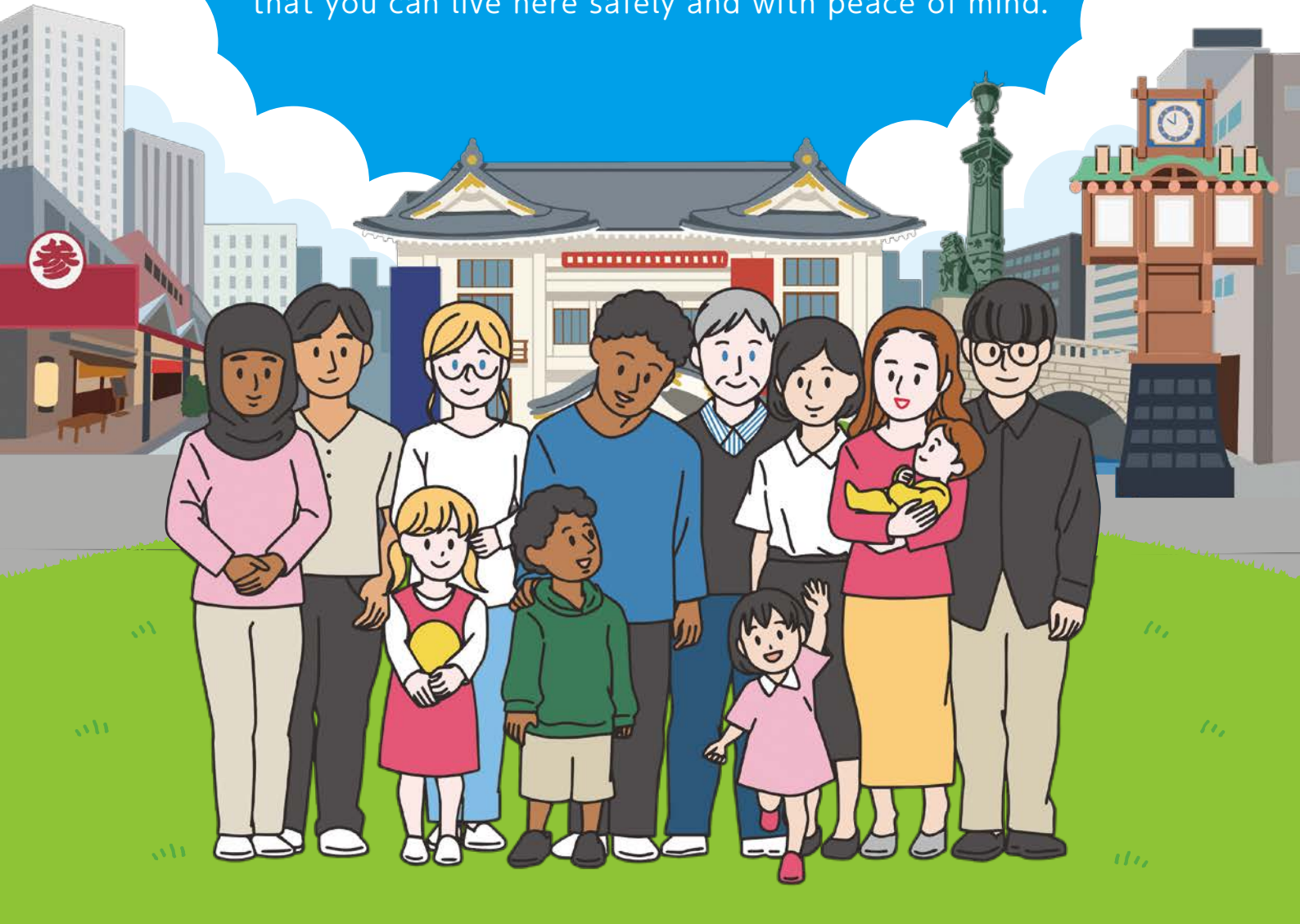


English

Living Rules and Manners Leaflet

for Foreign Residents

Rules and manners for daily life differ between Japan and other countries and regions. If you do not know this country's rules and manners, you may run into trouble. Make sure you correctly understand them so that you can live here safely and with peace of mind.



CHUO CITY



Rules and Manners for Everyday Life

To get along with people in your community

- Greet people who live nearby when you see them.

If you get to know people who live nearby,



- you can talk to them when you need help.
- you can help one another if a fire or earthquake occurs.



Things to be careful about to avoid disturbing other residents

- No loud conversation in your room, hallways, or on the balcony
- No loud music
- No items left in common areas (hallways, stairs, etc.)
- No paying guests in a room you rent or own without permission
- Park bicycles and cars only in designated places
- No pets without permission



Be especially careful not to make loud noises late at night or early in the morning.

Things you cannot do in a rented room

- You cannot rent out your room to someone else.
- You cannot live with other people without permission.
- Follow the terms of your lease agreement. If you are unsure about something, please ask your landlord.



Figures in this leaflet



Figures with an X illustrate things that you must not do.



Rules and Manners for Disposing of Your Garbage and Recyclable Resources

Separate garbage and recyclable resources before putting them out

- When putting out your garbage and recyclable resources, please separate them by type.
- The types are burnable garbage, nonburnable garbage, items with a plastic recycling mark , and other recyclable resources.

Put out garbage and recyclable resources on the designated days and at the designated times

- Collection days and disposal times are designated for each type.
- Do not put out garbage or recyclable resources the day or night before collection day.

When putting out large items

- Large items such as furniture and household goods, items with one side longer than 30 cm, are considered "large-sized waste."
- There is a fee to put out large-sized waste, and you must also apply and pay in advance.

How to Sort and Dispose of Your Garbage and Recyclable Resources

Pamphlet



English



Chinese



Korean

Website



Large-Sized
Waste



Booklet
(Japanese)



Rules and Manners in Trains and Buses

When using trains and buses, please be careful about the following:

- Line up and wait on station platforms and at bus stops.
- Do not speak loudly while on board.
- Set your mobile phone to silent mode and avoid talking on it.
- Make sure your belongings do not inconvenience people around you.
- When boarding a train or bus, wait for people inside to get off first.





Bicycle Traffic Rules

- Ride on the left side of the roadway.
- At intersections, obey traffic lights and stop where required.
- Riding on the sidewalk is only permitted in exceptional cases, and pedestrians always have priority. Ride on the side closer to the roadway at a speed that allows you to stop immediately.
- Park bicycles in bicycle parking areas.
- Wear a helmet.



No drunk riding



No double riding



No riding while holding an umbrella



No riding while using a smartphone or earphones

Other

When you have trash while outside

- Do not throw trash in the street or in other places.
- If there is no trash can available, please take your trash home.



For smokers

- Do not smoke in public places such as streets, parks and plazas.
- Smoke only in designated smoking areas.
- Do not throw cigarette butts on the ground.





Preparing for Disasters

What to do before a disaster occurs

Japan is a country that frequently experiences disasters such as earthquakes.

Prepare: Prepare water, food, portable toilets and other items needed for daily life (at least three days' worth).

Check: Decide where to evacuate in advance.



Chuo City
disaster
prevention portal



What to do when a disaster occurs

Protect yourself: Hide under a table or desk.

Extinguish: If you are using a stove or other flame source, turn it off.

Shelter at home: If your home is safe, stay there.

Evacuate: If you cannot stay in your home, evacuate to a shelter.



Information for Foreign Residents

Chuo City Website

Administrative services, event information, and other news items are posted in multiple languages.



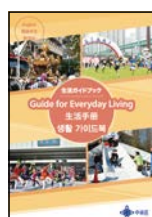
Available languages

English, simplified Chinese, Korean



Guidebook for Everyday Living

Provides easy-to-understand information on administrative services and other matters needed in daily life to help you become familiar with everyday living in Chuo City.



Available languages

English, simplified Chinese, Korean

Chuo City Living Guide (city website for foreign residents)

This site introduces useful information about daily life in the city.



Available languages

Easy Japanese, English

Chuo City News (PR newsletter)

Twice a month, this print and online newsletter provides information in multiple languages on city programs, events, local topics and more.



Available languages

English, traditional Chinese, simplified Chinese, Korean, Thai, Portuguese, Spanish, Indonesian, Vietnamese

Chuo City Foreign-Language Interpretation Service

Chuo City has established a multilingual interpretation call center to quickly and smoothly guide foreign residents to the services they need.
At City Office counters, you can also use services such as videophone interpretation via tablet devices.



Chuo City Foreign Language Interpretation Call Center

Phone: 0570-054222

(Note: Call charges are the caller's responsibility.)

Available: Monday to Friday (excluding national holidays and the year-end/New Year's holidays)
8:30 a.m. to 5 p.m.

Available languages

English, Chinese, Korean, Portuguese, Spanish, and eight others



Interpretation Service Using Tablet Devices

You can use videophone interpretation and machine interpretation services for conversations with staff through tablet devices available at City Office counters.

Available languages

English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Tagalog, Nepali, Indonesian, Thai, Russian, Hindi, French; machine interpretation is available in thirty-one languages

About the Chuo Cultural and International Exchange Association (CCIEA)

The CCIEA holds Japanese-language classes where you can study with volunteers, as well as the International Exchange Salon, where foreign residents and Japanese residents can interact through culture, and the International Exchange Party, among other events.



Location: Chuo City Office Shintomi Annex 3F, 1-13-24 Shintomi

Phone: 03-3297-0251

Hours: Monday to Friday and the second, third and fourth Saturdays, 8:30 a.m. to 5 p.m.
Note: Closed on holidays and from December 29 to January 3

In Emergencies (some foreign languages are supported)

Crimes and accidents

Phone: 110

Call the police.



Fires, sudden illness, or injury

Phone: 119

☐ Fire ► Call a firetruck.

☐ Sudden illness or injury ► Call an ambulance.

There is no charge.
Call only in an emergency.

